



## **Aston Global Limited Warranty for Hot Tub Spas**

Aston Global Inc. extends this limited warranty solely to the original purchaser of an **Aston**™ self-contained spa installed for residential use only within the continental United States (further described in this document as the owner or customer) and is not transferrable. Proof of purchase is required to exercise this warranty. The warranty begins on the date of purchase either from the Aston Global warehouse location or an authorized reseller's location.

### **Five Year Prorated Warranty Spa Shell Structure**

Aston Global Inc. warrants against water loss due to defects in the spa shell structure for 5 years from the date of purchase. The spa shell structure is prorated according to the following depreciation schedule: 20% per year for 5 years = replacement cost.

### **Three Year Warranty Spa Shell Surface**

Aston Global Inc. warrants the interior surface for the spa shell against blistering, bubbles or delimitation for 3 years from the original purchase date.

### **Two Year Warranty on Plumbing and Jets**

Aston Global Inc. warrants factory-installed plumbing and jets against water loss due to defects in material or workmanship for a period of 2 years from the original purchase date.

### **One Year Warranty for Electrical Components**

Aston Global Inc. warrants the spa's electrical components—specifically, the pump(s), spa controller, heater, and top-side controls—against malfunctions due to defects in material and workmanship for a period of 1 year from the original date of purchase.

### **At Time of Delivery**

The spa cover, light bulb, fuses, cabinet finish, and filter are warranted to be free of defects and workmanship and material at the time of delivery.

### **Limitations, Exceptions and Disclaimers**

The product must be installed by a licensed electrician in the state for which you reside; otherwise, this warranty is null and void.

The unit is intended for single-family residential use only. Use in a non-residential single-family setting such as rental, commercial, or institutional properties as defined below will void the warranty:

- **Rental Property:** Defined as any property rented for profit
- **Commercial Property:** Defined as hotel/motel units, apartment buildings, multi-family dwellings, health clubs/fitness centers, nail salons, beauty/spa centers, time shares, bed and breakfast inns, and private clubs or lodges
- **Institutional Properties:** Defined as hospitals, nursing homes, or assisted living centers or communities

Damage resulting from the following is covered by this limited warranty:

- Any abuse, misuse, or neglect including installation, operation, maintenance, or use of the spa, other than in accordance with the spa's Owner's Manual
- Operation of the spa at water temperatures outside the range of 32°F (0°C) through 120°F (48.8°C)



- Dirty, clogged or calcified Filter Cartridge
- Improper use of chemicals or cleaning agents on the spa shell
- Allowing un-dissolved sanitizer to lie on the surface of the spa shell
- Improper pH levels or improper water chemistry
- Failure to provide even and sufficient structural support for the spa
- Allowing sun to shine directly on the Spa Shell surface without water or a spa cover
- Improper preparation of the spa for winter or freezing temperatures
- Use of Aluminum wire for connection to the spa and/or improper wiring of the GFCI/RCD in regards to grounding or the "Loaded" neutral wire (safety violation)
- Repairs or alterations performed by anyone other than an authorized service representative

Warranty does not cover customer neglect, misuse or abuse, non authorized modification, poor installation, accidents, normal wear and tear, Acts of God, excessive heat or other causes beyond the control of Aston Global Inc.

This Limited does not provide coverage for the insulating cover, any item attached to or installed on the spa after the date of manufacture or for gaining access to any component for repair or replacement

Aston Global Inc will not provide any reimbursement of labor costs stemming from the removal, disassembly, reassembly and installation of the spa in order to diagnosis any issue or problem, elicit a repair or warranty replacement.

Aston Global Inc will not be liable for any injuries to any person sustained during the deliver, installation or repair of the unit.

The customer is responsible for providing adequate access to the jets, plumbing computer controls in order to repair the unit.

The customer accepts any and all responsibility for repair or replacement of any component on the unit.

**This warranty does not include any labor for installation or repair.**

### **Limitations**

This Limited warranty takes the place of all other warranties, expressed or implied, in fact or at law, including implied warranties of merchantability and fitness for a particular purpose. No agent dealer, distributor, service company or other party is authorized to change modify or extend the terms of this Limited Warranty in any manner whatsoever.

### **Disclaimers**

Aston Global Inc and it representatives shall not be liable for any injury, loss, cost or other damages, whether incidental or consequential, arising out of any defect covered by this Limited Warranty including and without limitation, loss of use of the unit and cost for removal of defective product even if Aston Global Inc has been advised of the possibility of such damage. The liability of Aston Global Inc under this Limited Warranty, if any shall not exceed the original amount paid for defective product. The coverage under this Limited Warranty shall commence as of the original date of purchase and the duration of such coverage shall not extend for any reason whatsoever beyond the stated time period. The customer is required to provide adequate access the unit for any repair or inspection. Aston Global Inc shall not be liable for expenses or damage which may include but are limited to water damage, removal of any and all common building product such as tile, flooring, wood, sheet rock, plumbing fixtures, concrete board, vanities, bathtubs and toilets or any other custom items.



**Legal**

This Limited Warranty gives you specific legal rights. You may also have other rights which vary from state to state. Some states do not allow limitation on how long an implied warranty lasts, so this limitation may not apply to you.

**Aston Global Inc offers free phone support for the life of the product and is solely offered to the original owner and is non transferable.**

**The warranty is effective for Aston products manufactured on or after April 1, 2011.**

**This warranty may not be combined with any other warranty that Aston Global Inc has offered.**